**Privacy policy & cookies**

1. How does Quietly Loud use cookies?
2. Quietly Loud uses Cookies and similar technologies to distinguish you from other users. By using Cookies, we can provide you with a better experience.
   * 1. This website may place and access certain first party Cookies on your computer or device. First party Cookies are those placed directly by Us and are used only by Us.
     2. We use Cookies to facilitate and improve your experience. We have carefully chosen these Cookies and have taken steps to ensure that your privacy and personal data is protected and always respected.
     3. By using this website, you may also receive certain third-party Cookies on your computer or device. Third party Cookies are those placed by websites, services, and/or parties other than Us.

It is important for Quietly Loud to understand how you use the website, for example, how efficiently you navigate around it, and what features you use. Analytics Cookies enable us to gather this information, helping us to improve the website and your experience of it.

**Privacy**

Quietly Loud respects and values the privacy of everyone who visits [www.quietlyloud.co.uk](http://www.quietlyloud.co.uk) and only collects and uses your personal data as described in this Privacy Policy. Any personal data we collect will only be used as permitted by law.

1. **Information about Quietly Loud**

www.quietlyloud.co.uk is owned and operated by Laura Beckett, trading as sole trader “Quietly Loud”, and collectively referred in this policy as “we”, “I” or “my.”

-Email address: [hello@quietlyloud.co.uk](mailto:hello@quietlyloud.co.uk)

-For all privacy and data queries, contact: [hello@quietlyloud.co.uk](mailto:hello@quietlyloud.co.uk)

1. **What does this policy cover?**

This Privacy Policy applies only to your use of www.quietlyloud.co.uk which may contain links to other websites. Please note that I have no control over how your data is collected, stored, or used by other websites and I advise you to check the privacy policies of any such websites before providing data to them.

1. **What is personal data?**

Personal data is defined by the UK GDPR and the Data Protection Act 2018 (collectively, “the Data Protection Legislation”) as ‘any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier’.

Personal data is, in simpler terms, any information about you that enables you to be identified.

1. **What personal data do you collect and how?**

Subject to the following, I do not collect any personal data from you. I do not place cookies on your computer, nor do I use any other means of data collection.

My websitecollects certain information automatically, including your IP address, and the type of browser you are using, plus non-personal data about your computer or device such as your operating system type, and display resolution.

If you send me an email, I may collect your name, your email address, and any other information which you choose to give. For the purposes of the Data Protection Legislation, I am the data controller responsible for such personal data.

The lawful basis under the Data Protection Legislation that allows me to use such information is article 6(1)(f) of the UK GDPR which allows me to process personal data when it is necessary for the purposes of my legitimate interests, in this case, the proper operation and functionality of [www.quietlyloud.co.uk](http://www.quietlyloud.co.uk/).

If you contactme as described above, you will be required to consent to my use of your personal data to contact you. In this case, my lawful basis for using your personal data will be article 6(1)(a) of the UK GDPR, which allows me to use your personal data with your consent for a particular purpose or purposes.

**How to complain**

You can complain to the ICO if you are unhappy with how we have used your data:

Post: Information Commissioner’s Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Phone: 0303 123 1113

Website: [https://www.ico.org.uk](https://www.ico.org.uk/)

For any issues about our use of your personal information, you can also make a complaint directly to us using this [email.](mailto:hello@quietlyloud.co.uk)